

How to Keep Your WinSlate Running at its Best!

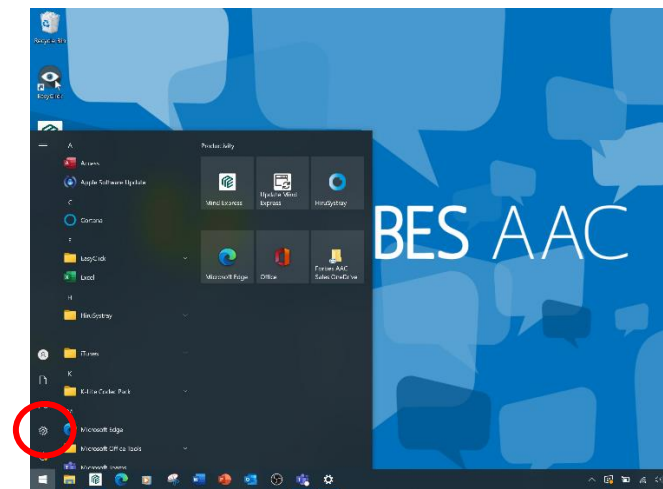
The WinSlate™ requires three components to be regularly updated.

Windows Update:

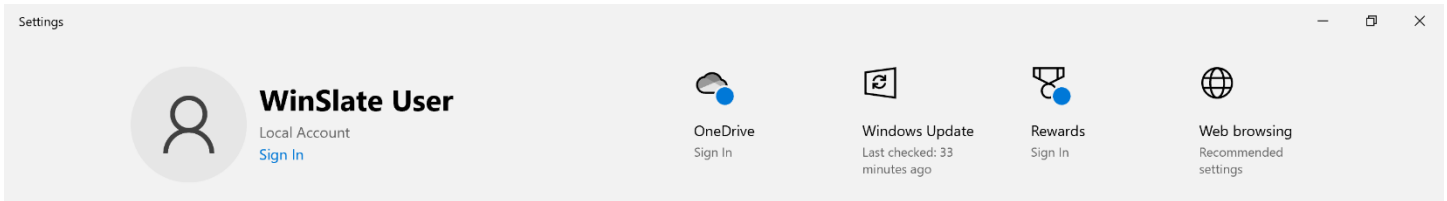
- Click the Windows icon on the bottom left



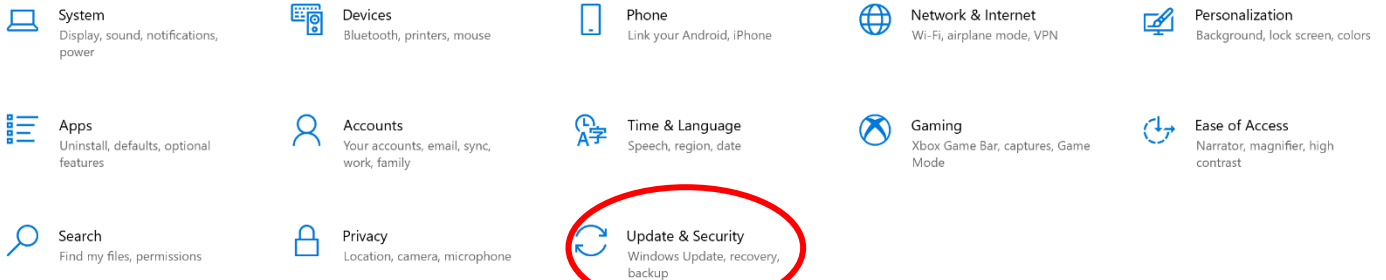
- Then click the gear setting



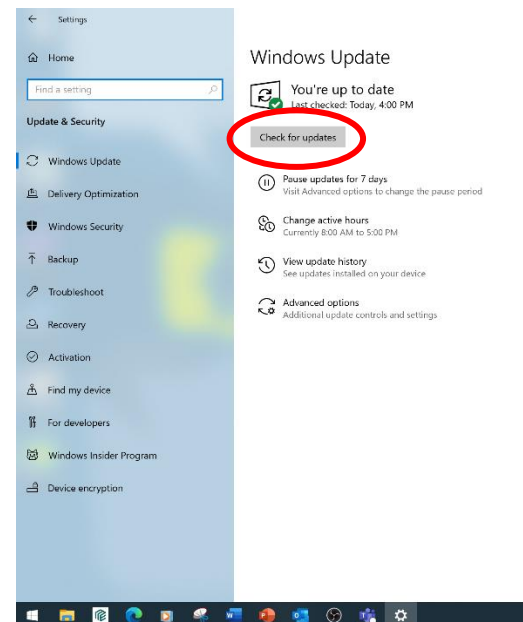
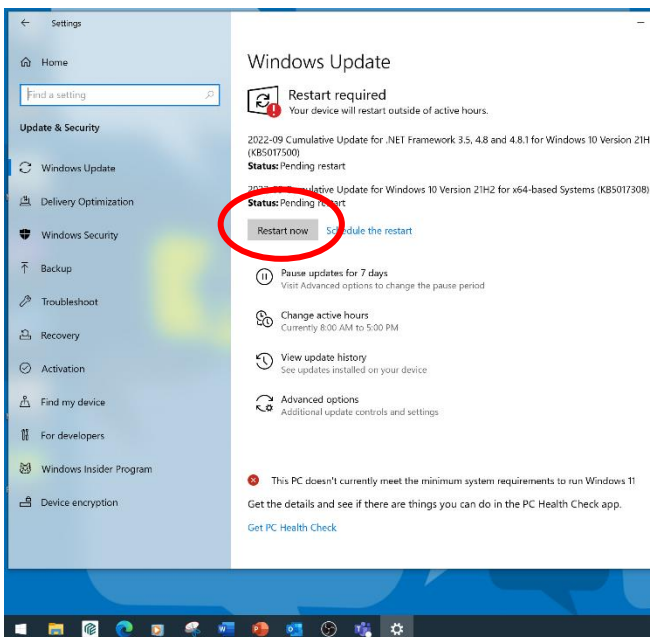
- In this menu, choose Updates/Security



Find a setting



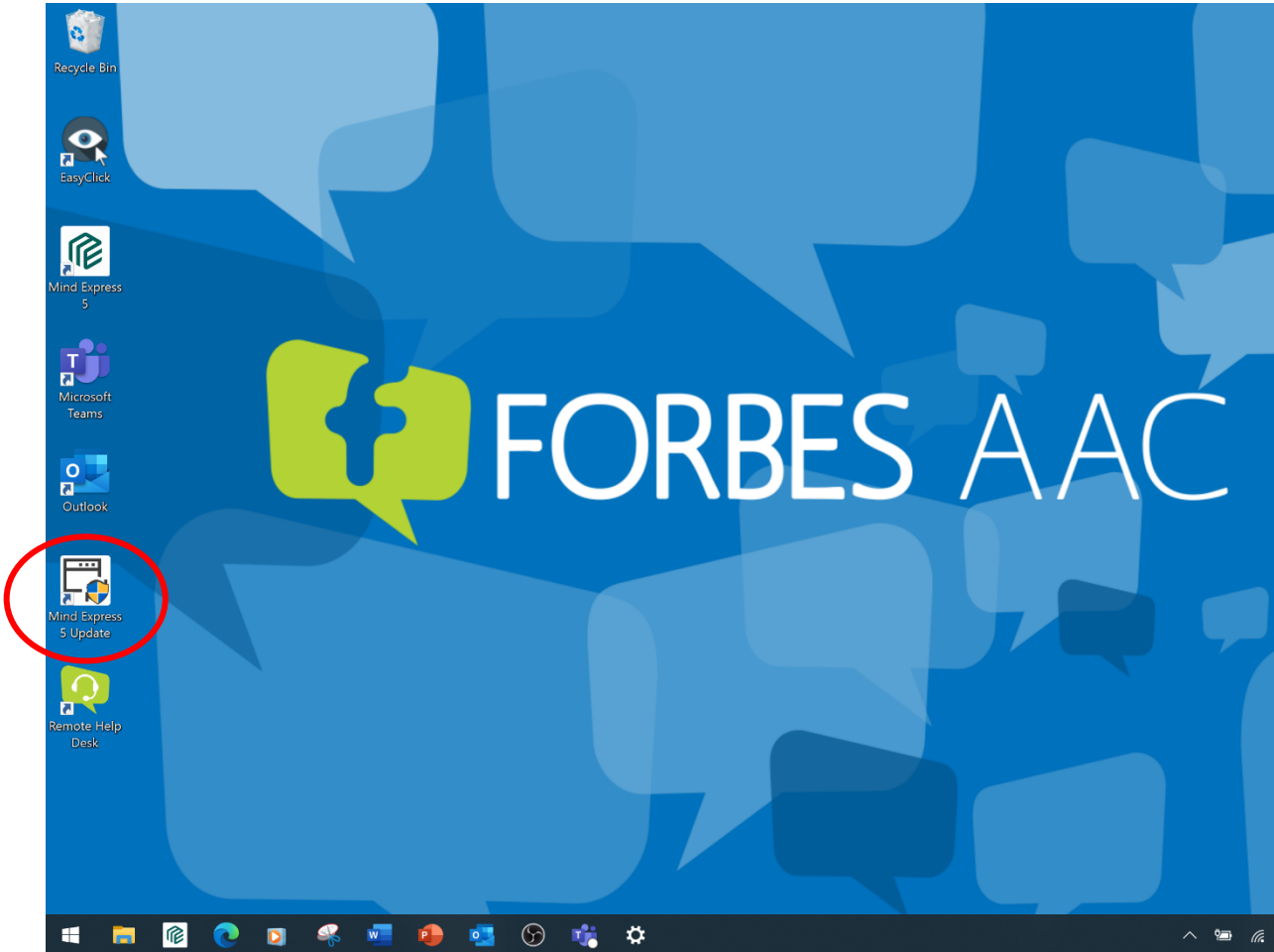
- This is where you can check for a Windows update
 - It will either say there are updates ready which will require you to restart your device, OR you can check for updates
 - *Note: Windows does a large update in the spring and in the fall and it is named by the year (as the image below says, "Windows 10 Version 21H2"). If you get a notification to do an update, please do! It is important for the functionality of the device.*



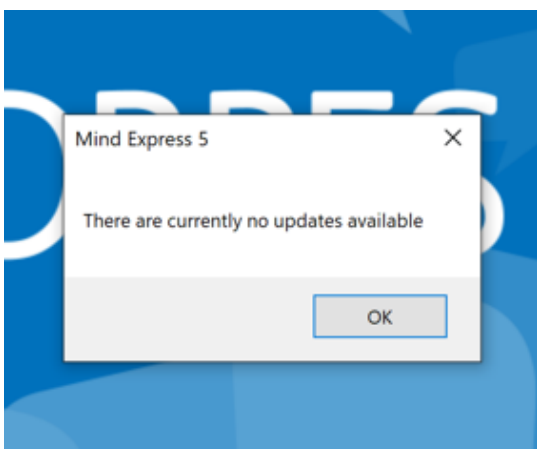
- If there are updates ready, choose restart now or go to the Windows icon in the bottom left, then click the power button, then choose Update & Restart
- To check that updates are complete, go back into the settings menu, choose Updates & Security, and then look for the green checkmark

MindExpress5 Update

- To update MindExpress5, simply click on the shortcut on the desktop and follow the prompts
 - *To update, MindExpress5 must be closed*

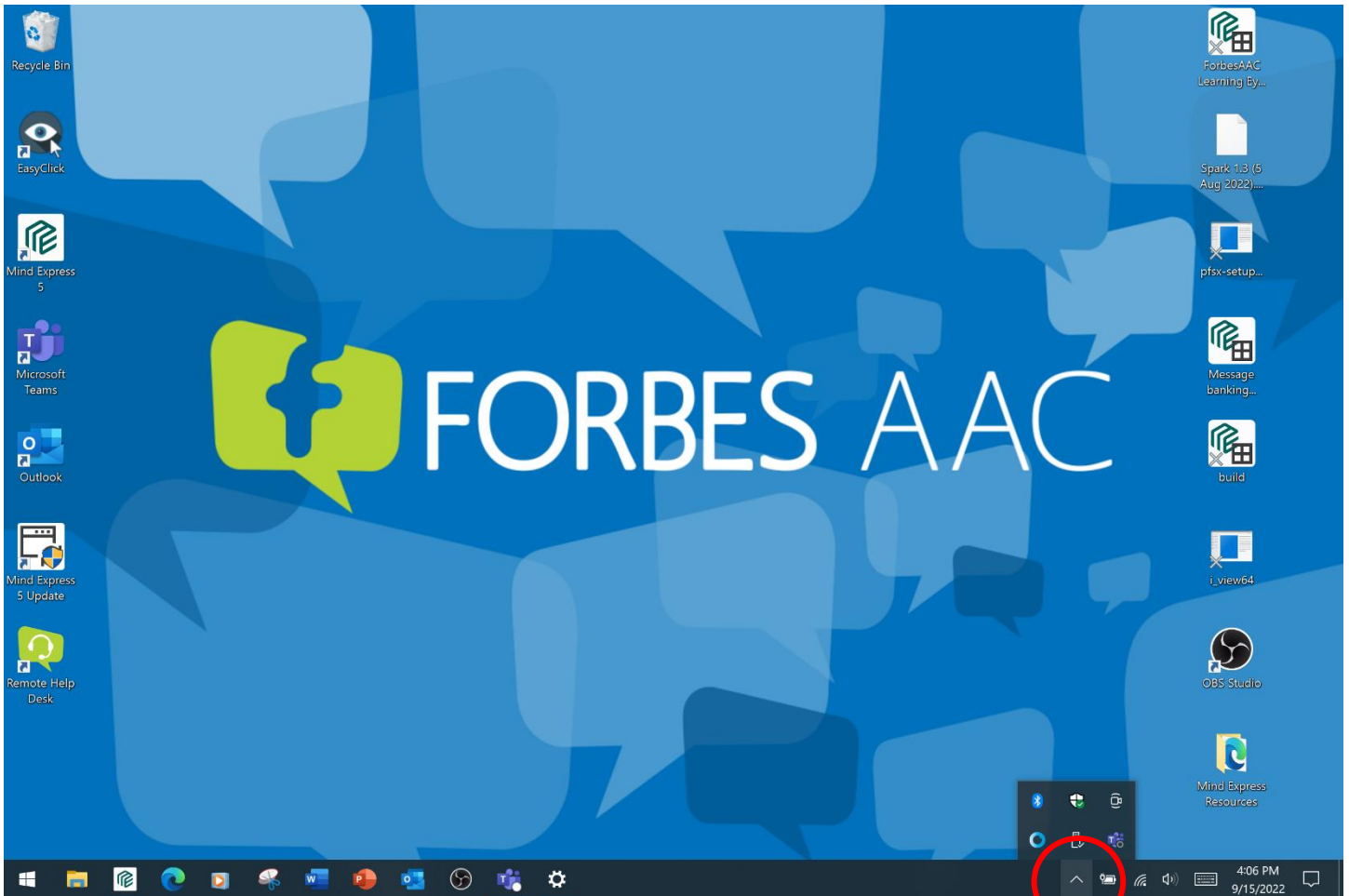


- It will ask if you want to allow this app (UpdateWizard) to make changes to your device, select Yes
- To confirm MindExpress5 is up to date, this box will appear when you open the shortcut

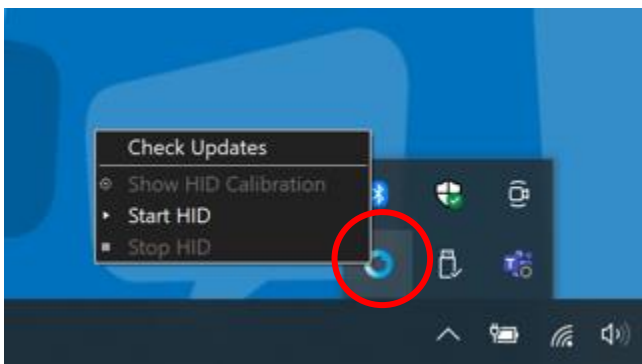


Hiru Update – *Must be on Wifi and must have MindExpress5 closed!*

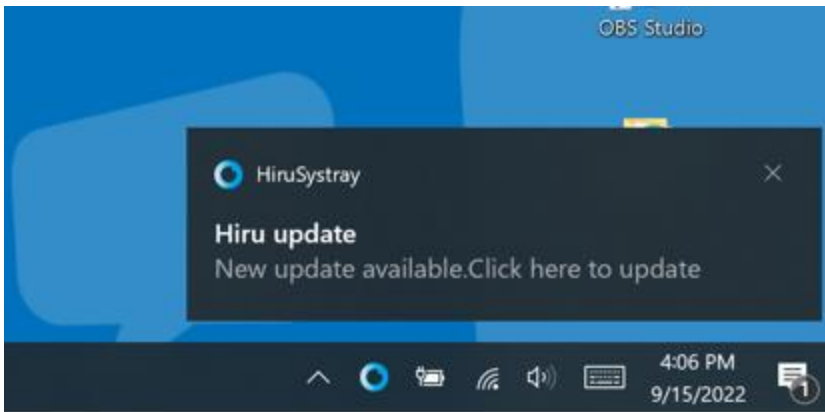
- To update Hiru for Enable Eyes, click the arrow button in the bottom right of the screen (by the date/time)



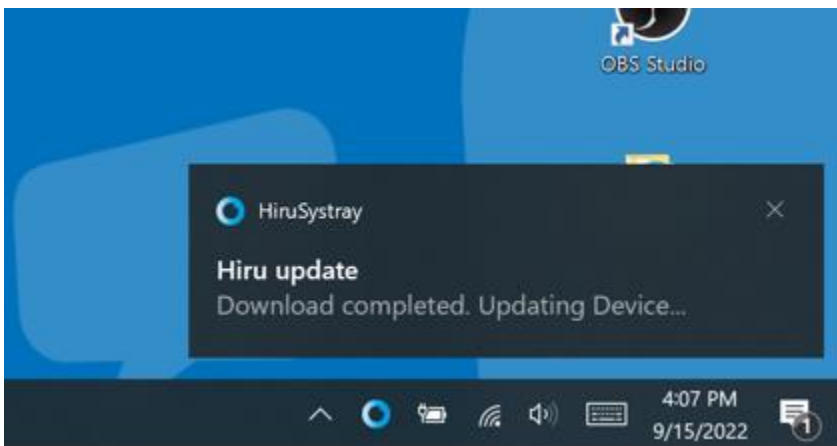
- Right click or press and hold the blue circle icon with your finger for 1-3 seconds to bring up the HiruSystray menu and then choose "Check Updates"



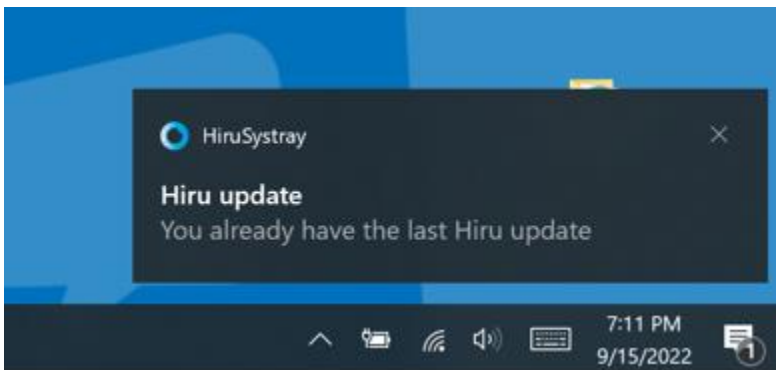
- If there is an update available, the following notification will show
 - You will need to click on the notification (like it says "click here to update") for it to start the update.
 - If you don't click it, then it won't start downloading the update.
 - Once you do click it, the download will start and then it will install by itself.



- While it is downloading, you'll see this notification

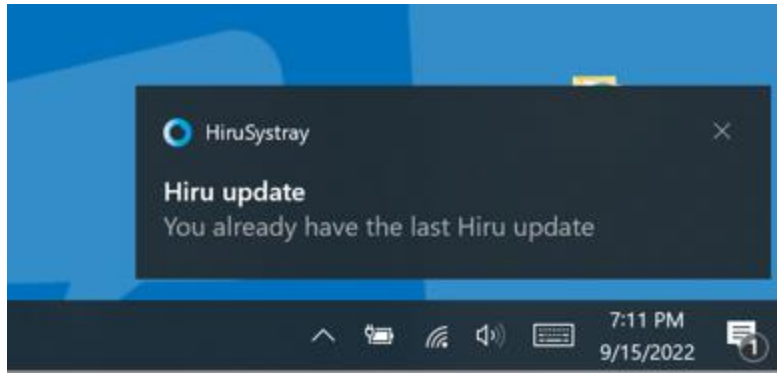


- To confirm it's updated, right click the arrow again and then right click the blue circle, then choose check updates

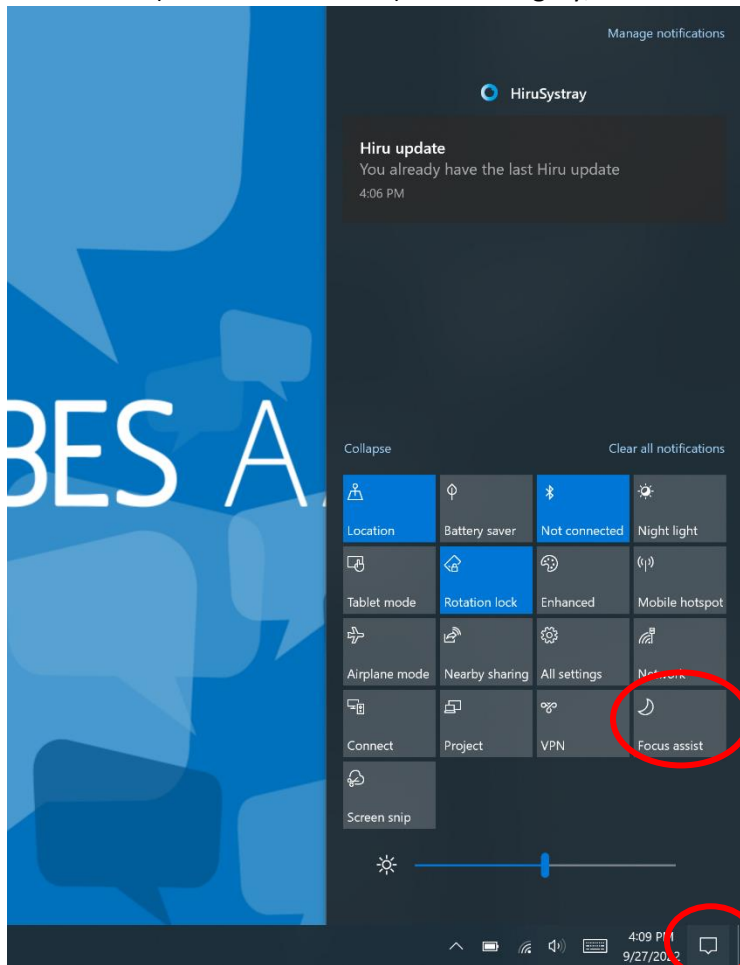


Note:

- Sometimes Windows notifications are turned off for the Hiru updates.
 - Hiru Systray is the updating system and uses Windows notifications – this needs to be turned on to complete the process
 - To ensure your notifications are turned on, on the Systray icon, click “check updates” and wait for a notification on the bottom of the screen



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- If you don't see a notification, then there is an issue with the notifications being turned on
- First, confirm that Windows Focus Assistant is turned off
 - Click the notifications icon in the bottom right
 - Focus assist (with the moon icon) should be grey, not blue



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- Then, to confirm the Hiru update notifications in on, click the Windows icon in the bottom left
- Go into Settings, then choose System, then Notifications & Actions
- Make sure that "Get notifications from apps and other senders" is toggled to "On", and then scroll down and ensure Hirusystray is toggled to "On"
- See the images below

Settings

Home

Find a setting

System

- Display
- Sound
- Notifications & actions**
- Focus assist
- Power & sleep
- Battery
- Storage
- Tablet
- Multitasking
- Projecting to this PC
- Shared experiences
- Clipboard
- Remote Desktop
- About

Notifications & actions

Quick actions

You can add, remove, or rearrange your quick actions directly in action center.

[Edit your quick actions](#)

Notifications

Get notifications from apps and other senders On

At some times when you do or don't get notifications, try Focus assist. [Focus assist settings](#)

- Show notifications on the lock screen
- Show reminders and incoming VoIP calls on the lock screen
- Allow notifications to play sounds
- Show me the Windows welcome experience after updates and occasionally when I sign in to highlight what's new and suggested
- Suggest ways I can finish setting up my device to get the most out of Windows
- Get tips, tricks, and suggestions as you use Windows

Get notifications from these senders

Select a sender to see more settings. Some senders might also have their own notification settings. If so, open the sender to change them.

Sort by: Most recent

HiruSystray On

4:09 PM 9/27/2022

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Notifications & actions

Get notifications from these senders

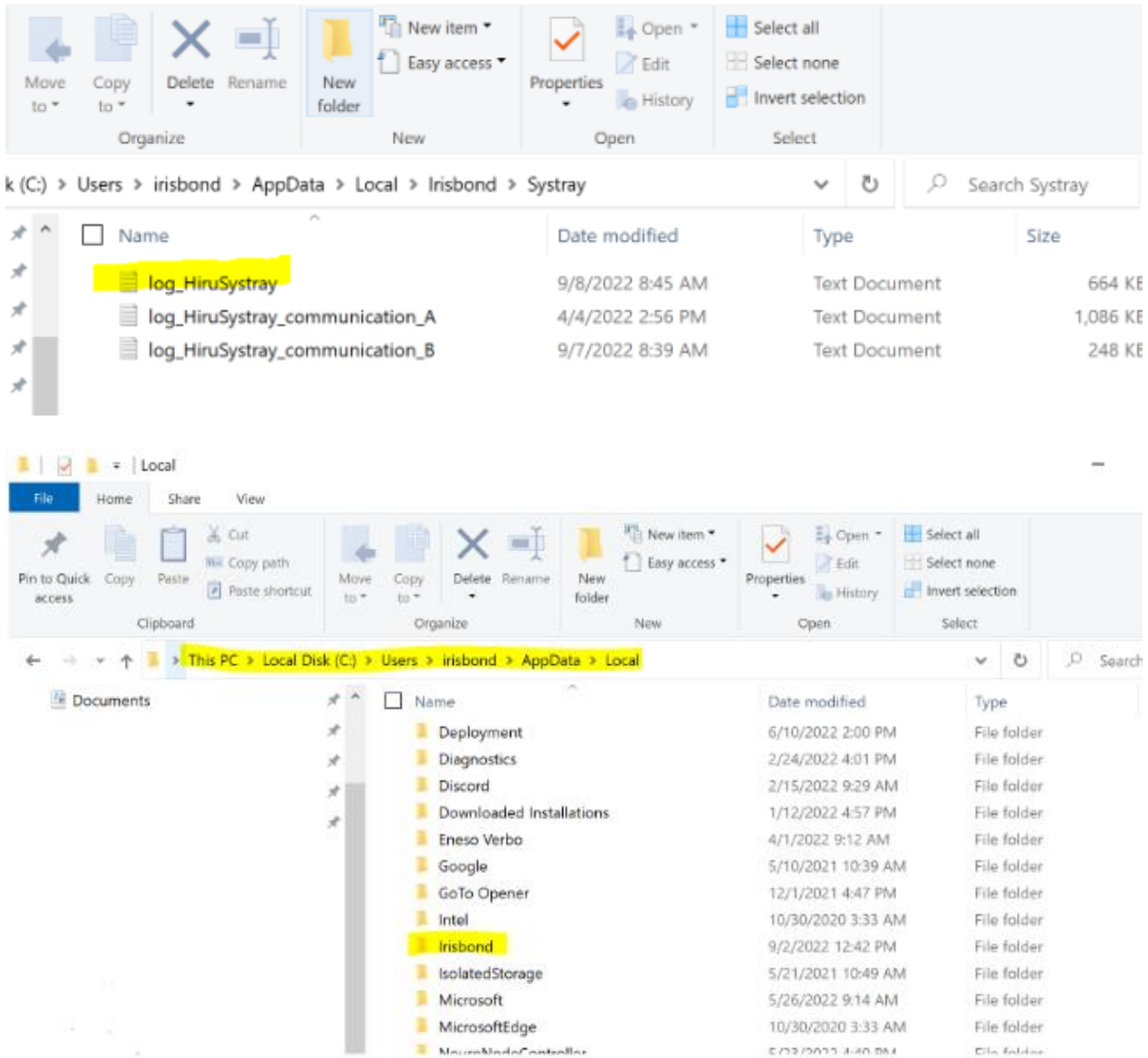
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Sort by: Most recent

- HiruSystray** On
On: Banners, Sounds
- Outlook On
On: Banners, Sounds
- Settings On
On: Banners, Sounds
- Automatic file downloads On
On: Banners, Sounds
- OneDrive On
On: Banners, Sounds
- Wireless On
On: Banners, Sounds
- Backup settings On
On: Banners, Sounds
- Microsoft Teams On

4:09 PM 9/27/2022

- How to check the Systray Log Files and confirm your updates are taking place:
 - Open files
 - In the search bar, search Irisbond
 - Click Irisbond folder, then Systray, and "log_HiruSystray"



- Open the Log and find the time the Hiru was updated.
- Updates occur as frequently as weekly.